

# CUSTOMER SERVICE CHARTER

WE AIM TO DELIVER GREAT EXPERIENCES  
AND LASTING MEMORIES FOR EVERY  
CUSTOMER THAT VISITS DOMAIN STADIUM

## *Our customer service commitments*

- Your **SAFETY** is our number one priority.
- We will consider your **EXPERIENCE** at the stadium as part of our decision-making.
- We will make the stadium **ACCESSIBLE** to everyone who wants to enjoy our events.
- We will use your feedback to continually **IMPROVE** our facilities and services.
- We will provide you with up to date **INFORMATION** through a variety of channels.
- We will deliver a consistently high level of cleaning and **PRESENTATION** at the stadium.
- We will recruit and empower the best **STAFF** for our customer service team.