

Domain stadium

PATRON SUSPENSION POLICY

Objective: To maintain the safety of Stadium users and ensure a consistent approach in dealing with antisocial incidents.

Domain Stadium has a zero tolerance approach to antisocial behaviour at the venue. During the course of a season, there are a number of incidences which warrant the eviction of patrons from the venue. At times these evictions may require significant intervention from security or Police. For the purpose of suspension, those evictions or acts of antisocial behaviour which will involve the following may result in the ticket / membership holder being suspended from the Stadium:

- Regular acts of antisocial behaviour across the season
- Assault of a patron, staff member or contractor at the venue
- Non-compliance with police instructions
- Damage to property
- Arrest or charge laid by police.

Patron Suspension

Following advice of an incident, the club will be notified. A discussion will be held between the Venue Hirer and Perth Stadium Management to assess the nature and seriousness of the incident. The below table will be used to determine the penalty to be applied.

| Type of Incident | Penalty |
|--|----------------------|
| Failure to follow reasonable direction by staff and security | 1 – 5 matches |
| Forced eviction requiring physical removal from venue | 2 – 11 matches |
| Non-compliance with police instruction within or in close proximity to the venue | 2 – 11 matches |
| Assault or attempted assault on patron or staff member | 4 matches – 5 years |
| Assault or attempted assault on staff member or security | 1 year – 5 years |
| Damage to Property | 2 matches – 5 years |
| Repeated Antisocial Behaviour | 1 match – 11 matches |
| Pitch Invasion | 5 years |

Table 1: Suspension penalties

Membership Suspension

Members are responsible for the conduct of people using their membership. In the event that a member provides their membership to another person, the conduct of that person can have an impact on the membership rights of the holder. The same suspension penalties identified in Table 1 can be applied to a membership if access has been provided to another person.

The club reserves absolute discretion in deciding on whether to cancel a membership for behavioural reasons or apply penalties above those indicated in Table 1.

Suspension Process

Once a decision has been made, the patron or member holder will be advised in writing of the details of the incident and proposed penalty.

The person will have 5 working days to respond to allegation and proposed penalty.

The allegations and penalty will be reassessed based on the person's response, supporting evidence and any other information that comes to light by the club and venue management. Following this, the person will be contacted and advised of the decision of the club / venue. Any revised penalty will be put in place, with the membership / patron suspended for the period decided.

Right of Appeal

Following a decision regarding membership / patron suspension, the person may appeal using the following process:

- A written statement provided to Perth Stadium Management regarding the incident
- Payment of \$100 for the incident to be reviewed and decided on. In the event that the appeal is upheld, the \$100 will be returned to the person.

All appeals will be reviewed by the General Manager of Perth Stadium Management in conjunction with a senior representative from the Venue Hirer. A decision regarding the appeal will be provided in writing to the person within 7 days



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